Indian Railways Standard General Conditions of Contract for Services

Manoj Kumar Singh CI/Works IRIMEE/Jamalpur

GCC for Services

Eligibility of Bidders and Evaluation of Bids.

Bid Documentation.

General Obligations.

Variation, Measurement and Payment.

Labour Laws and Related Obligations.

Determination of Contract.

Settlement of Disputes- Indian Railway Arbitration Rules.

Annexures

II. Eligibility of Bidders and Bid Evaluation.

2.1.1- Essential elements of a service contracts:

Service contracts are generally defined by -

Scope

Governance

Operations

Financial Agreements

Performance and Implementations

Quality of services and timely availability of service is essential for the satisfactory performance of a service contract.

2.6.1- Minimum Eligibility Criteria for Single/two packet System in Services Contract:



Work experience:- The bidder should have satisfactorily completed* in the last three previous financial years and the current financial years up to the date of opening of the tender, one similar single service contract** for a minimum of 35% of advertised value of the bid.

*Completed service contract includes ongoing service contract subject to payment of bills amounting to at least 35% of the advertised value of the bid.

** Similar service contract means any contract that is so specified by the competent authority



2.6.1- Minimum Eligibility Criteria for Single/two packet System in Services Contract:

Financial Standing: The Bidders will be qualified only if they have minimum financial capabilities as below: -

- (i) T1- Financial Turnover: The bidder should have an aggregate financial turnover not less than 1.5 times of advertised Bid Value during the last three previous financial years and in the current financial year up to the date of opening of the tender.
- (ii) T2 Liquidity: The bidder should have access to or has available liquid assets, lines of credit and other financial means to meet cash flow that is valued at 5% of the estimated bid value net of applicant's commitments for other contracts.



Eligibility Criteria for Two packet System in Services Contract:

2.6.2- Evaluation of Technical Bid

To scrutinize the capability, financial strength, experience etc. of bidders.

Technical criteria & minimum qualifying marks to be defined

2.6.3 - Evaluation of Financial Bid



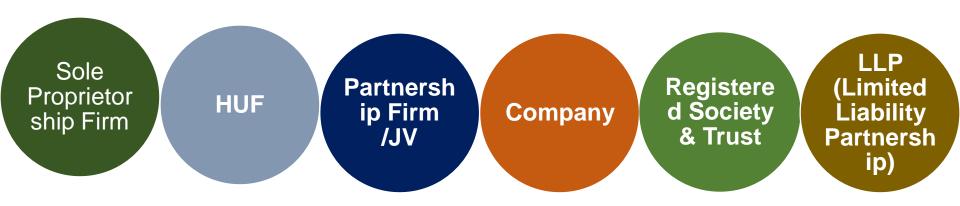
Tenderer Credentials:

- A copy of an affidavit on stamp paper to the effect that all the documents submitted by her bid are true. This shall be mandatory in all bids. The bid shall be summarily rejected if the bidder fails to submit this undertaking along with the bid.
- The Railway reserves the right to verify all statements, information and documents submitted by the bidder in his tender offer, and the bidder shall, when so required by the Railway, make available all such information, evidence and documents as may be necessary for such verification. Any such verification or lack of such verification, by the Railway shall not relieve the bidder of its obligations or liabilities hereunder nor will it affect any rights of the Railway thereunder.



Partnership Deeds, Power of Attorney etc.:

Documents to be Submitted Along with Tender



The power of attorney shall be submitted even if such specific person is authorized for above purposes through partnership deed/Memorandum of Understanding/Article of association or such other document, failing which tender is liable to be rejected.



Disqualification of Bidders:

Employment/ Partnership etc of Retired Railway Employee –

(a) & (b) Engineer or officer not retired from government service at least 1 year prior to the date of submission of the tender.

(c) a relative(s) employed in gazetted capacity in the Engineering or any other department of the railway or having share of more than 1% in the tendering entity. Bids without the information above referred to or a statement to the effect that no such retired Manager or Guzetted officer is so associated with the Bidder



JOINT VENTURE (JV)

2.4
Participati
on of Joint
Venture
(JV) firms
in Service
Tender
bids:

2.4.1.1 Separate identity/na me 2.4.1.2
Number of members in a JV shall not be more than three, if the work involves only one departmen

shall not be more than five, if the work involves more than one Departmen Lead
Member
shall have
a
majority
(at least
51%)
share of
interest
in the JV.

The other members shall have a share of not less than 20% each in case of JV with up to three members and not less than 10% each in case of JV with more than three members.



JOINT VENTURE (JV)

Tender form shall be purchased and submitted only in the name of the JV

Memorandum of Understanding (MoU)

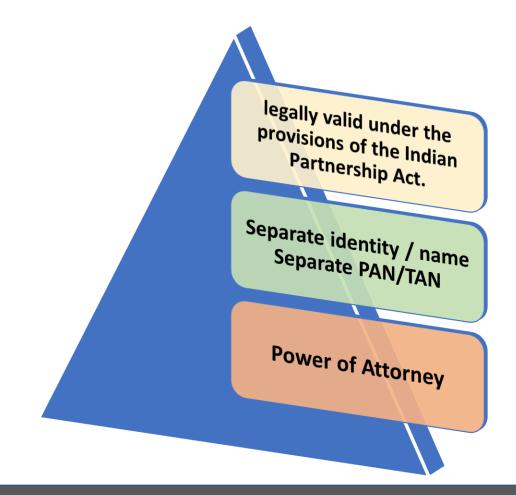
Credentials & Qualifying Criteria: Technical, financial eligibility and Bid capacity of the JV

Technical Eligibility Criteria ('a' or 'b' mentioned hereunder):

- (a) For Services without composite components
- (b) For Services with composite components



Partnership Firms



Qualification Criteria



Disqualification of Bidders

Bid Evaluation System

- Single Packet System- for bid value up to and including Rs. 50 lakh (As decided by Rly Bd from time to time).
- Two Packet System:- Bid value exceeding Rs. 50 lakh.
- Quality and Cost Based System (QCBS):- used for consulting services having bid value exceeding Rs. 50 Lakh.

III. Bid Documentation:



Earnest Money:3.3

Value of the Work

Earnest Money Deposit (EMD)

For works estimated to cost up to ₹ 1 crore

2% of the estimated cost of the work

For works estimated to cost more than ₹ 1 crore

₹ 2 lakh plus ½% (half percent) of the excess of the estimated cost of work beyond ₹ 1 crore subject to a maximum of ₹ 1 crore

e-Tender Forms shall be issued free of cost to all tenderers.

Earnest Money:



Shall be rounded off to the nearest ₹10.

Any firm recognized by Department of Industrial Policy and Promotion (DIPP) as 'Startups' shall be exempted 100% Govt. owned PSUs shall be exempt

Labour Cooperative Societies shall deposit only 50% of above earnest money deposit detailed above.

Note: Vide Rly.Bd.L.No.2020/CE-I/CT/3E/GCC/Policy dt 30.12.2020- Rly. Bd. has advised to take 'Bid Security Declaration' in lieu of 'Bid Security/ Earnest Money Deposit' except wherever compelling circumstances to ask for Bid Security/Earnest Money Deposit.



Care in Submission of Bids:

Clause 3.4

All conditions liable to be encountered during the execution of the works has been taken into account. The rates he enters in the tender forms are adequate and all inclusive (Clause 37) (CGST)/ (IGST)/ (UTGST)/ (SGST) Signed by the individual legally authorized



Care in Submission of Bids:

- The tenderers shall submit a copy certificate stating that all their statements/documents submitted along with bid are true and factual.
- Standard format of certificate to be submitted by the bidder is enclosed as Annexure-V.
- Non submission of certificate by the bidder shall result in summarily rejection of his/their bid.
- Must submit supporting documents duly self attested by which they/he is qualifying the Qualifying Criteria mentioned in the Tender Document.



3.5 Execution of Contract Documents:

The Bidder whose bid is accepted required to appear in person/representative in concerned office within 7 days after receipt of notice. In case failure bidder may has abandoned and earnest money/PG forfeit.

3.6 Forms of Contract Documents:

- **Atleast 03 Copies Contractor**
 - Finance Department
 - Contract manager

NOTE: Specimen Bid and Agreement Form are at Annexure II & III in GCC for Services.

4.11 <u>Performance Guarantee in service</u> <u>contract</u>:



amounting to 10 % of the contract value in four separate parts of 2.5 % each of contract value

within 30 (Thirty) days from the date of issue of Letter of Acceptance (LOA)

PG beyond 31 (Thirty one) days and up to 90 days -a penal interest of 15% per annum but a notice to be served after 60 days.

after 90 days from the date of issue of LOA- the contract is liable to be terminated

Validity of PG – up to the stipulated date of completion plus 60 days beyond that

variation up to 25% (either increase or decrease / No addl. PG). An additional 10% PG in 4 equal installment on excess value of the contract to be deposited by the contractor.

Shall be released after physical completion of work. 25 % of PG would be retained till the warranty/maintenance.

If the penalty imposed exceed 50 % of the applicable maximum penalty, a PG equivalent to 25 % of the applicable PG shall be forfeited. If penalty exceeds 75 %- a 3/1/28© equivalent to 50 % shall be forfeited.



The successful bidder shall submit the PG in any of the following forms, amounting to 10% of the contract value:

- A deposit of cash.
- Irrevocable Bank Guarantee.
- Government Security including State Loan Bonds at 5% below market value.
- Deposit Receipts, Pay Orders, Demand Drafts, and Guarantee Bonds of SBI or any Nationalized Bank.
- A Deposit in the Post Office Savings Bank.
- A Deposit in the national Saving Certificates.
- Twelve Years National Defence Certificates
- Ten Years Defence Deposits.
- National Defence Bonds.
- UTI Certificates at 5% below market value etc.



V - Variation, Measurement and Payments:

5.1 Extension of Time in Contracts

Extension of Time in Contracts:

- (i) 5.1.1 Extension due to Modification
- (ii) 5.1.2 Extension for Delay not due to Railway or Contractor: external factor
- (iii) 5.1.3 Extension for Delay due to Railways

5.2 Extension of Time with Liquidated Damages (LD) for delay due to Contractor:

- time is essence of the contract
- 0.10% of the contract value of the service for each week or part of the week may be recovered from the contractor for further extension .(Manager's decision)
- LD maximum 5 %





5.3 Modification to Contract to be in Writing:

5.3.1 Powers of Modification to Contract:

individual item

variation in quantity of each individual item of the contract would be up to 25% of the quantity

Quantities operated in excess of 125% but up to 140% of the agreement quantity

Quantities operated in excess of 140% but up to 150% of the agreement quantity

Variation in quantities of individual items beyond 150%

Minor Value Item

overall agreement value

"No Claim" certificate to be obtain by the Railway after final measurement to the contractor to debarred from disputing and correctness of the items covered.

<u>Details mentioned in SOP 2018 Part-A Works/Service matter, item no. 9</u>



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5.5 MEASUREMENTS

Measurement of Works by Railway:

5.5.1 Quantities in Schedule Annexed to Contract.

5.5.2 Measurement of Services/Works- Check list or any other methodology provided in bid document.



5.7 - Price Variation Clause (PVC) in service contract:

5.7.1 Applicability: where delivery periods extend beyond 18 months.

46A.2 Base Month:

Month of opening of tender

The quarter for applicability of PVC shall commence from the month following the month of opening of bid. The Price Variation shall be based on the average Price Index of the quarter under consideration.

5.7.5 Components on which variation in prices be admissible, shall be Material, Labour, Fuel etc.

However, for fixed components, no price variation shall be admissible.

5.8 Price Variation during Extended Period of Contract



VI- LABOUR

54. Wages to Labour: as per provision of the Minimum Wages Act, 1948

55. Provisions of Payments of Wages Act, 1936

55-A. Provisions of Contract Labour (Regulation and Abolition) Act, 1970 and the Contract labour (Regulation and Abolition) Central Rules 1971 as modified from time to time

55-B. Provisions of Employees Provident Fund and Miscellaneous Provisions Act, 1952

55-C(i) website 'www.shramikkalyan.indianrailways.gov.in'

60.(1) Non-Employment of Laborers below the age of 18.



VII-DETERMINATION OF CONTRACT

7.1 Right of Railway to Determine the Contract:

- owing to paucity of funds or from any other cause whatever
- Notice in writing from the Railway of such determination and the reasons therefore shall be conclusive evidence thereof

7.2 Payment on Determination of Contract:

 Railways shall admit and consider such claims as are deemed reasonable and are supported by vouchers to the satisfaction of the Manager.



DETERMINATION OF CONTRACT:

7.4 <u>Determination of Contract owing to Default of</u> Contractor:

Performance Notice as per Performa at Annexure-XII

Seven Days Notice as per Performa at Annexure-XIV

Final termination notice as per Performa at Annexure-XV





Annexure - XII

Registered Acknowledgement Due

PERFORMANCE NOTICE

	RAILWAY
	(Without Prejudice)
0	
	M/s
Dea	er Madam/Sir,
	Contract Agreement No
	In connection with
1	In spile of repeated instructions to you by the subordinate offices as well as by this office in various letters of even no, dated, you have
2	failed to start service/achieve desirable standard of services till now. Your attention is invited to this office/Chief Manager's office letter no.
3.	datedin reference to your representation, dated As you have failed to abide by the instructions issued to commence the service / achieve desirable standard of services, you are hereby given a notice in accordance with Clause 7.4 of General Conditions of Contract to commence the service/ to make good the default, failing which further action will be taken as provided in Clause 7.4 of the General Conditions of Contract viz. to terminate your Contract and complete the balance services without your participation.
	in addition to the above, Railway is also free to invite a bid to produre the balance services without your participation, starting from the date of issuey of this notice.
	Kindly acknowledge receipt.
	Yours faithfully,
	For and on behalf of the President of India
- 10	Pagino contracts, 2017; Ministry of Reniways





ANNEXURE - XIV

Registered Acknowledgement Due

7 DAYS NOTICE

RAILWAY (Without Prejudice) To M/s Dear Madam/Sir. Contract Agreement No. _____ in connection with 1. Performance Notice inotice under Clause 7.4 of General Conditions of Contract was given to you under this office latter of even not, dated ______ ; but you have taken no action to commence the services / improve the quality of the services to the specified standards. 2. You are hereby given 7 days notice in terms of Clause 7.4 of General Conditions of Contract to commence the service to make good the default, failing which further action as provided in Clause 7.4 of the General Conditions of Contract viz. to terminate your Contract and complete the balance services without your participation will be taken. 3 if your performance does not improve, on expiry of this period, a notice for termination of the above contract shall be issued to you under which your contract shall stand rescinded and the services under this contract will be carried out independently without your participation and your Performance Guarantee shall also be encashed/ forfeited and consequences which may please be noted. Kindly acknowledge receipt.

For and on behalf of the President of India

Yours faithfully

vice contracts, 2017; Ministry of Rallways

Stayfools Kumar_





ANNEXURE - XV

	Registered Adknowledgement bale
	TERMINATION NOTICE
	(Without Prejudice)
No	Dated:
То	
M/s	
1	
Dear Madam/Sir,	
Contract Agreement f	No
In connection with	
dated action to commence the se standards. Since the period of 7 rescinded in terms of Claus services under this contract Your participation as well as inclividual or a partnership executing the balance set encashed/forfeited.	notice was given to you under this office letter of even no., but your performance has not improved you have taken no ryices improve the quality of the services to the specified days' notice has already expired, the above contract stands so 7.4 of General Conditions of Contract and the balance will be carried out independently without your participation, participation of every member/partner in any manner as an firm is hereby debarred from participation in the Bid for ryices and your Performance Guarantee shall also be
any mannar as an individual	cipation as well as participation of every member/partner in or a partnership firm is hereby debarred from participation in it being tendered by the said Railway division for a period of sue of this letter.
Kindly acknowledge r	eceipt.
	Yours faithfully
(M. 30)	For and on behalf of the President of India

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DETERMINATION OF CONTRACT:

7.4 - Right of Railway after Rescission of Contract owing to Default of Contractor:

No claim to compensation for any loss sustained by Contractor

PG shall be enchased/forfeited

The balance
work shall be
got done
independently
without risk &
cost of the
failed
Contractor.

The failed
Contractor shall
be debarred
from
participating in
the tender for
executing the
balance work.



DETERMINATION OF CONTRACT

7.4 - In the contract rescinded in part or parts

The full
Performance
Guarantee for
the contract
shall be
recovered.

The defaulting
Contractor
shall not be
issued any
completion
certificate for
the contract.

The balance
work shall be
got done
independently
without risk &
cost of the
failed
Contractor.

The failed
Contractor
shall be
debarred from
participating
in the tender
for executing
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